

FORMAT - B

Declaration of Service Level Standards Notification Format for the final year 2017-18

Name of the Urban Local Body (Grade of Municipality) Thoothukudi City Municipal Corporation	Name of the Corporation Commissioner Dr. Alby Jhon Varghese IAS	Postal address with PIN code Commissioner, Thoothukudi City Municipal Corporation, Thoothukudi 628001	Phone & Fax nos. 0461-2326901,902,903 & Fax No. 0461 2320457	Email Id / Web address commr.thoothukudi@tn.gov.in
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Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
1	85.00 %	90.00 %	135 lpcd	135 lpcd	100 %	100 %	19 %	18 %	1 hour daily	1 hour daily	100 %	100 %	100 %	100 %	100 %	100 %	100 %	100 %	90 %

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
1	99 %	100 %	30 %	100 %	30 %	100 %	30 %	85 %	45 %	100 %	95 %	100 %	20 %	100 %	30 %	100 %

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network		Incidence of water logging/ flooding	
	Current (2017-18)	Target (2017-18)	Current (2017-18)	Target (2017-18)
	55 %	80 %	0 %	0 %


Commissioner
Thoothukudi City Municipal Corporation.