

Name of the Urban Local Body (Grade of Municipality) Thoothukudi City Municipal Corporation		Name of the Corporation Commissioner Thirumathi.Poongodi Arumaikkan P.E., Commissioner, Thoothukudi City Municipal Corporation, Thoothukudi 628001		Postal address with PIN code		Phone & Fax nos. 0461-2326901,902,903 & Fax No. 0461 2320457		Email Id / Web address commr.thoothukudi@tn.gov.in												
Water Supply Indicators																				
Benchmarks	Coverage of water supply Connections	Current	Target	100%	Extent of metering of water connections	Current	Target	20%	Extent of non revenue water	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges							
		(2012 - 13)	(2013 - 14)			(2012 - 13)	(2013 - 14)							(2012 - 13)	(2013 - 14)	(2012 - 13)	(2013 - 14)	(2012 - 13)	(2013 - 14)	(2012 - 13)
1	27.00 %	70.00 %	62 LPCD	135 lpcd	100%	100%	21 %	20 %	100 %	100 %	84.05 %	29.00%	82%	90 %						
							2 hour (once in 5 days)	1 hour daily	100 %	100 %	90.00%	100%	90 %							
Solid Waste Management Indicators																				
Benchmarks	Household level coverage of solid waste management services	Current	Target	100%	Efficiency of collection of municipal solid waste	Current	Target	100%	Extent of segregation of municipal solid waste	Current	Target	100%	Extent of scientific disposal of municipal solid waste	Current	Target	100%	Extent of cost recovery in SWM services	Current	Target	Efficiency in collection of SWM charges
		(2012 - 13)	(2013 - 14)			(2012 - 13)	(2013 - 14)			(2012 - 13)	(2013 - 14)			(2012 - 13)	(2013 - 14)			(2012 - 13)	(2013 - 14)	
1	96 %	100 %	95%	100 %	100%	2%	10%	2%	40%	0%	5%	70%	80%	0.4 %	4 %	0 %	0 %	4 %	0 %	50 %

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Commissioner
Thoothukudi City Municipal Corporation.

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Declaration of Service Level Standards Notification Format for the final year 2013-14

Name of the Urban Local Body (Grade of Municipality) Thoothukudi City Municipal Corporation	Name of the Corporation Commissioner Thirumathi.Poongodi Arumaikkan E.E, Commissioner, Thoothukudi 628001	Postal address with PIN code Thoothukudi City Municipal Corporation, Thoothukudi 628001	Phone & Fax nos. 0461-2326901,902,903 & Fax No. 0461 2320457	Email id / Web address commr.thoothukudi@tn.gov.in
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Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of waste supply- related charges	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	30.00 %	74.00 %	64 LPCD	135 lpcd	100%	100 %	23 %	20 %	2 hour (once in 5 days)	1 hour daily	100 %	100 %	87.05 %	92.00%	31.00%	100%	84 %	90 %

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	96 %	100 %	96%	100 %	3%	10%	2 %	40%	0%	5 %	75%	80%	0.5 %	4 %	0 %	50 %

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Commissioner
Thoothukudi City Municipal Corporation.

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FORMAT - B

Declaration of Service Level Standards Notification Format for the final year 2014-15


Name of the Urban Local Body (Grade of Municipality) Thoothukudi City Municipal Corporation	Name of the Corporation Commissioner Thirumathi.Poongodi Arumaikkan B.E, Commissioner, Thoothukudi City Municipal Corporation, Thoothukudi 628001	Postal address with PIN code Commissioner, Thoothukudi City Municipal Corporation, Thoothukudi 628001	Phone & Fax nos. 0461-2326901,902,903 & Fax No. 0461 2320457	Email Id / Web address commr.thoothukudi@tn.gov.
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Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of supply- related charges	
	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)
1	33.00 %	77.00 %	66 LPCD	135 lpcd	100%	100%	25 %	20 %	2 hour (once in 5 days)	24 hours	100 %	100 %	90.05 %	80%	35.00%	100%	87 %	90 %

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)	Current (2014-15)	Target (2015-16)
1	98 %	100 %	98%	100%	5%	10%	2.5 %	40%	0%	5 %	85%	85%	1 %	4 %	0 %	50 %


 Commissioner
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FORMAT - B

Declaration of Service Level Standards Notification Format for the final year 2015-16

Name of the Urban Local Body (Grade of Municipality) Thoothukudi City Municipal Corporation	Name of the Corporation Commissioner Thirumathi.Poongodi Arumaikkan B.E, Thoothukudi City Municipal Corporation Thoothukudi 628001	Postal address with PIN code Commissioner, Thoothukudi City Municipal Corporation, Thoothukudi 628001	Phone & Fax nos. 0461-2326901,902,903 & Fax No. 0461 2320457	Email Id / Web address commr.thoothukudi@tn.gov.in
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Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)
1	50.00 %	80.00 %	90 LPCD	135 lpcd	100%	100 %	20 %	20 %	3 hour (once in 5 days)	24 hours	100 %	100 %	92.00 %	95.00%	90.00%	100%	92 %	95 %

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)
1	98 %	100 %	98%	100 %	10%	100%	10 %	80%	35%	100%	90%	90%	5 %	100 %	5 %	90 %

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Commissioner
Thoothukudi City Municipal Corporation.

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